Office Hours at City Hall Will Be Shortened
(From February 2027)

Beginning in February the reception hours at the City Hall Counter will be shortened:

Hours of operation starting Monday, February 1, 2027, will be from 9:00 AM to 4:00 PM.

Telephone service will remain unchanged (8:30 AM to 5:00 PM).

Please be aware that some procedures can be completed on your home computer or smartphone.

https://www.city.kokubunji.tokyo.jp/kurashi/online/1033681/index.html

For inquiries contact the DX and Administrative Reform Office: Tel 042-312-8697

In addition, you can obtain some documents, such as residence certificates, at convenience stores.

You will need your Individual Number Card, also known as a My Number Card.

https://www.city.kokubunji.tokyo.jp/kurashi/todoke/1016522/1009471.html

For inquiries, contact the Resident Affairs Division: Tel 042-325-0111 Ext.1105